

## TCPShield Terms of Service

### 1. Terms

By accessing the website at <https://tcpshield.com>, you are agreeing to be bound by these terms of service, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this website are protected by applicable copyright and trademark law.

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The materials on TCPShield's website are provided on an 'as is' basis. TCPShield makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights. Further, TCPShield does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its website or otherwise relating to such materials or on any sites linked to this site.

### 4. Limitations

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*Dated October 11th, 2022*

## **5. Accuracy of materials**

The materials appearing on TCPSHield's website could include technical, typographical, or photographic errors. TCPSHield does not warrant that any of the materials on its website are accurate, complete or current. TCPSHield may make changes to the materials contained on its website at any time without notice. However TCPSHield does not make any commitment to update the materials.

## **6. Links**

TCPSHield has not reviewed all of the sites linked to its website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by TCPSHield of the site. Use of any such linked website is at the user's own risk.

## **7. Modifications**

TCPSHield may revise these terms of service for its website at any time without notice. By using this website you are agreeing to be bound by the then current version of these terms of service.

## **8. Governing Law**

These terms and conditions are governed by and construed in accordance with the laws of Delaware, USA and you irrevocably submit to the exclusive jurisdiction of the courts in that State or location.

## **9. Refund policy**

### **9.1 Eligibility**

Customers are eligible for a full refund within 24 hours of the initial purchase or renewal payment date. Please note, this includes both first-time purchases and renewals.

### **9.2 Process**

To apply for a refund, you must send a refund request to our support team within the specified 24-hour window. Your request must include your purchase details and reason.

### **9.3 Limitations**

Refunds can only be honored for the most recent payment made within a 24-hour period. Requests cannot be honored for previous months in which we have provided our full service, if our terms of service are violated, if unlawful activities are detected, or if your service is suspended or terminated due to external factors beyond our control.

### **9.4 Policy Changes**

TCPSHield reserves the right to modify this refund policy. Changes are effective immediately upon posting on our website, and we encourage customers to review our policy periodically.